



## YOLO EMERGENCY COMMUNICATIONS AGENCY

### EMPLOYMENT OPPORTUNITY:

### 9-1-1 Public Safety Dispatcher I/II

Dispatcher I: \$21.20 - \$23.88 hourly

Dispatcher II: \$26.87 - \$29.65 hourly

Full-time, non-exempt

This position performs specialized duties processing 9-1-1 emergency and non-emergency requests for Police, Fire, and medical assistance; dispatching and monitoring emergency public safety units. Dispatcher I's are eligible for promotion to Dispatcher II after completion of a 24-month training program.

#### THE AGENCY

The Yolo Emergency Communications Agency located in the City of Woodland, was established in 1988 to provide public safety dispatch services for Police, Fire, Animal Control, Public Works, and other local government functions, serving the County Sheriff, 3 City Police Departments, and 17 Fire Agencies.

#### THE IDEAL CANDIDATE

Demonstrates a proven ability to react quickly, efficiently, calmly with a customer focus; speak and write clearly and concisely; memorize and recall names and locations; deal effectively and tactfully with public safety personnel and the general public in the communities we serve.

#### REQUIREMENTS

This is an entry level position requiring a minimum of 1-year customer service, the ability to type 35 WPM; and high school diploma or equivalent. Willingness and ability to work any shift in a 24-hour period, must be available to work holidays, weekends, on-call, and overtime.

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#### AGENCY BENEFITS

- Cafeteria Plan for Medical, Dental, and Vision or \$500 cash out in-lieu of cafeteria plan
- Retirement Pension: Classic CalPERS  
Miscellaneous 2% @ 55 or PEPRA 2% @ 62
- Employee Assistance Program
- Shift & Bilingual Pay
- Sick Leave Cash Bonus Program
- Premium Pay for Holidays Worked
- Vacation is accrued at 80 hours per year, up to a max of 168 hours per year with Agency service
- Floating Holidays – 16 hours per year
- Monthly 8-hour Holiday-In-lieu pay
- Sick Leave – 96 hours per year
- Deferred Compensation Savings Plan (457) available to employees
- Employer Paid Life Insurance Plan

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#### TO APPLY

If you are interested in becoming part of our dedicated team, please visit our website at [www.yolo911.org](http://www.yolo911.org) for an application and full job description. Please submit application packages to [jobs@yolo911.org](mailto:jobs@yolo911.org).

#### DEADLINE

Applicants meeting minimum requirements will be invited for an initial test, application packages must be received **by 5:00 P.M. July 31, 2017** to be considered for initial testing.

*An Equal Opportunity Employer*